



Dubai Demand Side
Management Strategy
2021 Annual Report





H.H Sheikh Mohamed bin Zayed Al Nahyan
President of the United Arab Emirates



HH Sheikh Mohammed bin Rashid Al Maktoum

Vice President and Prime Minister of the United Arab Emirates and Ruler of Dubai



#### ABOUT THE DUBAI SUPREME COUNCIL OF ENERGY

The Dubai Supreme Council of Energy was formed in August 2009 under Law 19 of 2009, issued by His Highness Sheikh Mohammed bin Rashid Al Maktoum, Vice President and Prime Minister of the UAE, and Ruler of Dubai.

His Highness Sheikh Ahmed bin Saeed Al Maktoum was appointed Chairman for the Council, His Excellency Saeed Mohammed Al Tayer as Vice Chairman, and His Excellency Ahmad Al Muhairbi as Secretary General.

The Council consists of the following members: the Director General of the Department of Petroleum Affairs, the President and Chief Executive Officer of DUBAL Holding, the Chief Executive Officer of Emirates National Oil Company and a single representative from the Dubai Supply Authority, Dubai Petroleum Establishment, Dubai Municipality, Dubai Nuclear Energy Committee and Roads and Transport Authority.

The Council has an Advisory Committee from competent and specialised workforce.

The Governing body seeks to ensure that the Emirate's growing economy will have sustainable energy while preserving the environment. The Authority is developing alternative and renewable energy sources for the Emirate, while increasing energy efficiency to reduce demand.

Under the visionary guidance of His Highness Sheikh Mohammed bin Rashid Al Maktoum, the Dubai Integrated Energy Strategy 2030 was developed in 2010 and deployed in 2011 to set the strategic direction of Dubai towards securing sustainable supply of energy and enhancing demand efficiency (for electricity, water and transportation fuel).

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DSM DIRECTORATE FOREWORD



#### DSM DIRECTORATE FOREWORD

**EXECUTIVE SUMMARY** 

This report presents the progress and performance of the Dubai Demand Side Management (DSM) Strategy 2030 for 2021.

The DSM Strategy plays an important role in the sustainable growth of Dubai and is evermore important in light of the UAE's Net Zero by 2050 commitment.

The strategy aims to deliver 30% annual savings in electricity and water by 2030 compared to the business as usual consumption, as well as fuel savings from efficient vehicles.

30% by 2030 By the end of 2021, the DSM Strategy implementation resulted in 6.4 TWh of annual electricity savings and 12.2 billion imperial gallons of annual water savings, corresponding to 12.5% and 9.4% of the baseline consumption, respectively. The achieved electricity and water savings surpass the set targets for the year.

As most programmes are rapidly expanding, the results show a substantial growth from the savings achieved in 2020, an increase of 18% for electricity and 23% for water.

Avoided cost in generation capacity and natural gas consumption from DSM electricity and water savings since the initiation of the strategy in 2011, are estimated at around AED 9 billion.

These important achievements are a combination of efforts from all programme owners, who are committed to annual targets and a roadmap that extends to 2030, and for whom the DSM Strategy is increasingly becoming part of their core activities.

This report is a testament to the real impact of the DSM Strategy. It is generating real savings, improving awareness, building capabilities, and developing the energy efficiency market. The ongoing support received from the Dubai leadership and institutions gives confidence that the ambitious goals of the DSM Strategy will be achieved.



**OBJECTIVES** 





The objective of this report is to present the progress and performance of the Dubai Demand Side Management (DSM) Strategy 2030: a strategy spearheaded by the Dubai Supreme Council of Energy (DSCE), implemented by key government entities in Dubai, and supported by a dedicated Program Management Office.

The report comprises a description of the Updated DSM Strategy (issued in January 2020), and a presentation of the achievements in 2021. It highlights achievements in electricity and water savings attained from implementing DSM programmes in comparison with pre-set target savings, along with other performance indicators, such as reductions in per capita consumption and monetary benefits of the strategy.

Data presented in this document are the result of a reporting system that the DSCE maintains in collaboration with the DSM programme owners: Dubai Electricity and Water Authority, Dubai Municipality, Roads and Transport Authority, the Regulatory and Supervisory Bureau for Electricity and Water in Dubai, Etihad Energy Services, Ministry of Industry and Advanced Technology (MoIAT) and Dubai Free Zone Council (DFZC).

Note that the results reported are based on the most recent data available at the date of report publication. As DSM measurement and verification is a continuous improvement process, annual reports may include changes in reported historical figures year to year.





#### 3.1 POLICY CONTEXT

The Demand Side Management (DSM) Strategy is part of the Dubai Integrated Energy Strategy (DIES) 2030, whose main goals are to secure Dubai's uninterrupted energy supply and moderate its growing electricity and water demand (see exhibit 1).

Optimising energy demand is a strategic priority for Dubai to reduce the need for next generation capacity and free up resources for strategic investments that promote economic growth. At the same time, DSM supports the growth of a green economy and the creation of green jobs and evolution of green job growth aligns with smart city objectives through the employment of smart technology, and contributes to a safer environment by reducing carbon emissions.

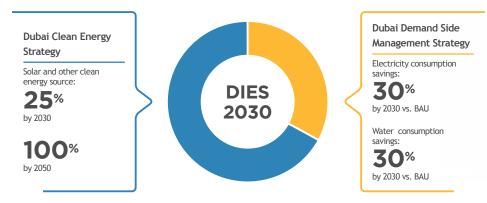


Exhibit 1: Demand Side Management Strategy as part of the Dubai Integrated Energy Strategy 2030

Building on the success of DSM Strategy implementation since 2013, the Dubai Supreme Council of Energy (DSCE), in collaboration with relevant stakeholders, refreshed the strategy in 2019 to ensure new developments in Dubai's social and economic landscapes are reflected and to address the need for evolving DSM measures and programmes. In fact, the Updated DSM Strategy aligns with the Dubai 50-year Charter and Dubai's Eight Principles of Governance announced by His Highness Sheikh Mohammed bin Rashid al Maktoum, Vice President and Prime Minister of the UAE and Ruler of Dubai, and supports the Dubai Integrated Water Resources Management Strategy 2030, the Dubai Green Mobility Initiative as well as well other key national and local strategies and policies.

The Updated DSM Strategy was officially announced in January 2020 by H.H. Sheikh Ahmed bin Saeed Al Maktoum, Chairman of DSCE through "Directive No. 1 of 2020 on the Updated Dubai Demand Side Management (DSM) Strategy 2030" (see exhibit 2). The implementation period for the Updated Strategy is from 2020 to 2030.



Exhibit 2: DSCE Directive No.1 of 2020 on the Updated DSM Strategy 2030

#### 3.2 DEMAND SIDE MANAGEMENT STRATEGY AND TARGETS

#### DSM Strategy

The Updated DSM Strategy 2030 reinforces Dubai's goal of becoming a leader and role model in energy and water efficiency and comprises eleven programmes that address different aspects of electricity and water consumption in Dubai. Programmes are supported by seven implementation mechanisms, to stay on track through policies and regulations, data and measurement and verification, government support & leadership, boost programs through communication & engagement, and financing, and accelerate Dubai's translation into a smart city (see exhibit 3 and 4).

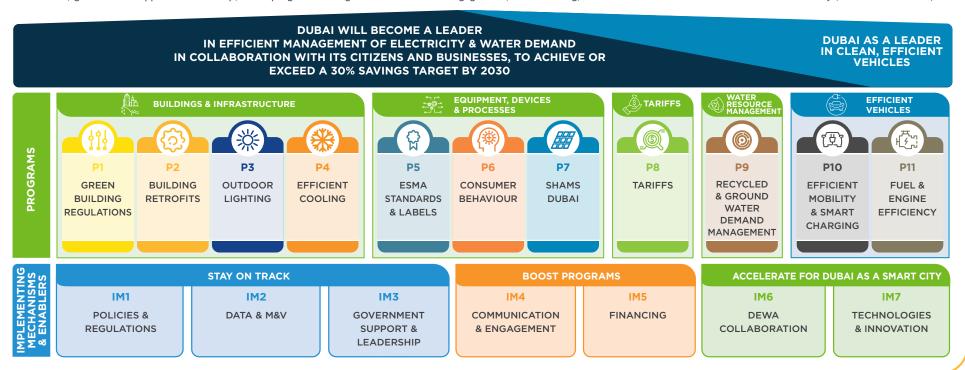


Exhibit 3: Architecture of the Updated Dubai Demand Side Management Strategy

P	rogramme	Scope	
1	Green Building Regulations	Increase energy and water efficiency in new buildings through building regulations and compliance (positioning Dubai to transition towards NZEB in the long-term)	
2	Building Retrofits	Retrofit existing building stock & infrastructure with electricity & water efficiency measures	
Outdoor Lighting  Adopt high efficiency lighting in public spaces in Dubai			
4	Efficient Cooling	Promote efficient cooling technology use in Dubai buildings	
5	ESMA Standards & Labels	Drive adoption and compliance with Minimum Energy Performance Standards (MEPS) and labels for airconditioners (ACs), home appliances and industry equipment in Dubai	
6	Consumer Behaviour	Engage main user groups (residential and commercial) in electricity and water conservation through the promotion of smart devices and appliances delivered through new business models in Dubai	
7	Shams Dubai	Promote use of building-level solar energy systems across Dubai building stock	
8	Tariffs	Adjust tariff structure to be cost reflective, promote energy efficiency and give the right signal to reduce consumption	
9	Recycled & Ground Water Demand Management	Promote recycled and ground water management based on network expansion and use of recycled water in line with the Integrated Water Resource Management Strategy (IWRMS)	
10	Efficient Mobility and Smart Charging	Encourage the uptake of efficient mobility and smart charging in Dubai	
11	Fuel & Engine Efficiency	Promote efficiency and demand abatement of transportation (fossil) fuels in Dubai	

	mplementation Mechanism	Scope					
1	Policies and Regulations Enforce policies and regulations to drive the implementation of the updated DSM Strategy						
2	Data and M&V	Ensure proper measurement, evaluation and monitoring of DSM savings to assess performance against targets. Consider the implementation of verification element					
3	Government Support and Leadership  Ensure that Government entities lead-by-example the implementation of the updated DSM Strategy						
4	Communication and Engagement	Develop and execute general and targeted information campaigns as well as education, home reporting and labelling schemes to change consumers' behaviour					
5	Financing	Develop financing mechanisms that support the implementation of DSM initiatives in Dubai					
6	DEWA Collaboration	Leverage DEWA's activities in developing Smart Grid capabilities, consumer analytics, sustainable consumer behaviour and technology research					
7	Technologies and Innovation	Introduce and localize new efficient technologies and conduct key studies for DSM and enable DSCE to play a leadership role in supporting Dubai overall sustainability and smart cities strategy					

Exhibit 4.A: Scope of the Dubai Demand Side Management Strategy programmes

Exhibit 4: B. Dubai Demand Side Management Strategy Implementation Mechanisms

#### **DSM Targets**

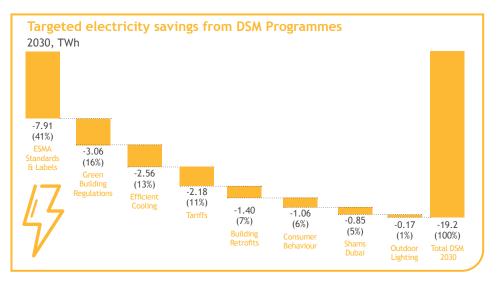
The Government of Dubai remains committed to achieving ambitious electricity and water savings by implementing the 11 DSM programmes. Based on the Updated Strategy, Dubai targets overall electricity savings of about 19.2 TWh and water savings of 46.3 billion imperial gallons, which correspond to 30% savings versus business as usual by 2030 (see exhibit 5).

THE DSM STRATEGY TARGETS

O/SAVINGS
O/BY 2030

VS. BUSINESS AS USUAL CONSUMPTION





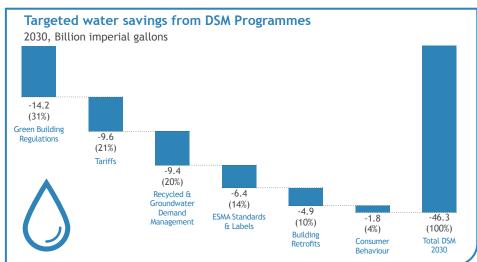


Exhibit 5: Electricity and water saving targets of the Updated Dubai Demand Side Management Strategy 2030



#### 3.3 INSTITUTIONAL FRAMEWORK



Exhibit 6: Governance structure of the Dubai Demand Side Management Strategy

The DSM Strategy is managed by the DSCE, the policymaking entity for Dubai's energy sector. The DSCE is chaired by His Highness Sheikh Ahmed bin Saeed Al Maktoum and comprises top executives from key Dubai Government institutions, namely: Dubai Electricity and Water Authority (DEWA), Roads and Transport Authority (RTA), Dubai Municipality (DM), Emirates Global Aluminium (EGA), Emirates National Oil Company (ENOC), Dubai Supply Authority (DUSUP), Dubai Petroleum Affairs, Dubai Petroleum Establishment (DPE), and Dubai Nuclear Energy Committee.

The DSM Executive Committee, chaired by the DSCE and comprising senior representatives from all programme owner entities, provides direction and ensures collaboration between key DSM related entities. On the date of publication of this report, members of the DSM Executive Committee are:

#### HE Ahmad Al Muhairbi

Secretary General, DSCE Chairman

#### Faisal Rashid

DSM Senior Director, DSCE Member

#### Faisal Al Raisi

COO & Acting CEO, Etihad Energy Services Member

#### Joyce Honeine

Acting Director, DSM Programme Management Office (previously TAQATI) Member

#### Dr. Yousef Al Saadi

Director, Conformity Affairs, MoIAT

#### Yousef Al Marzoogi

Director, Standards & Regulations, MoIAT

Member

Member

#### Saeed Safar

Head of Irrigation Projects, DM Member

#### Ebtesam Al Ameri

Permit Section Manager, DM Member

#### **Graeme Sims**

Executive Director, Regulatory & Supervisory Bureau for Electricity and Water in Dubai Member

#### Mohammed Al Shamsi

Chief Officer, Climate Change & Sustainability, DEWA
Member

#### Sultan Al Zaabi

Sr. Manager, Demand Mangement, DEWA Member

#### Jason Pratt

Director, Health Safety and Environment, DP World Member (on behalf of Dubai Free Zones Council)

#### Nabil Ahmad

Director of Roads, RTA Member

#### Samer Khoudeir

Chief Sales and Marketing Officer, Empower Member

#### Alia Busamra

Manager, Group Sustainability, ENOC
Member

The DSCE DSM Directorate houses the Program Management Office for the DSM Strategy, established to manage the implementation of the DSM Strategy and to provide implementation support to Program Owners.

Programme Owner or Owners, is/are assigned for each DSM programme, and is/are responsible for executing the programme and managing its day-to-day operations. The entities are selected based on mandate and reach, and focused on delivering results and addressing challenges specific to the programme (see exhibit 6). In addition, Support entities are also assigned to programmes as needed.



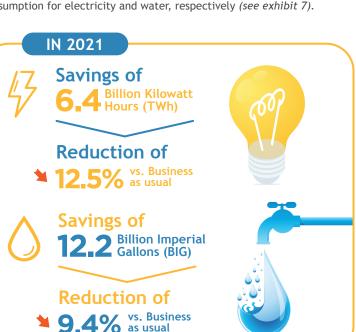
## 4 DSM STRATEGY PERFORMANCE



#### 4.1 ELECTRICITY AND WATER SAVINGS

#### **Overall Savings**

The Demand Side Management (DSM) Strategy continues to produce positive results in 2021. At the end of 2021, DSM programmes have exceeded both electricity and water targets and saved 6.4 TWh of electricity and 12.2 billion imperial gallons (BIG) of water. Compared to business as usual consumption, which is the reference for the 30% by 2030 target, those savings represent 12.5% and 9.4% of the total baseline consumption for electricity and water, respectively (see exhibit 7).



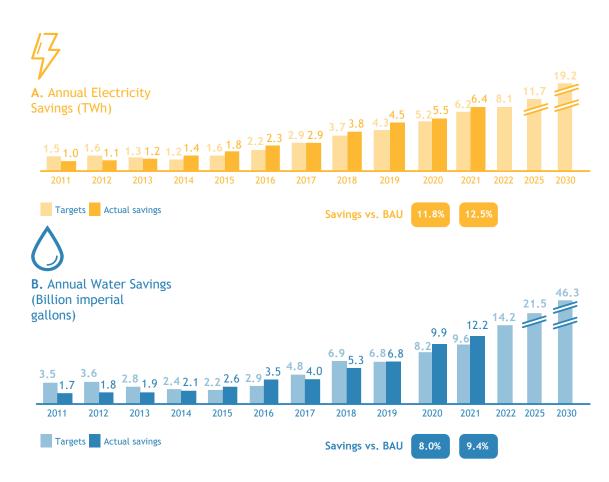


Exhibit 7: Actual annual savings achieved from the implementation of the Dubai Demand Side Management Strategy programmes, versus target savings (A. Annual electricity savings B. Annual water savings)

#### Contribution of DSM Programmes to Savings

In terms of programme contribution to savings, we continue to witness an increasing contribution from individual DSM programmes, as compared to the 2011 picture, where all savings were attributed to tariffs (see exhibit 8).

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A. % Contribution of DSM programmes to total electricity savings



**B.** % Contribution of DSM programmes to total water savings

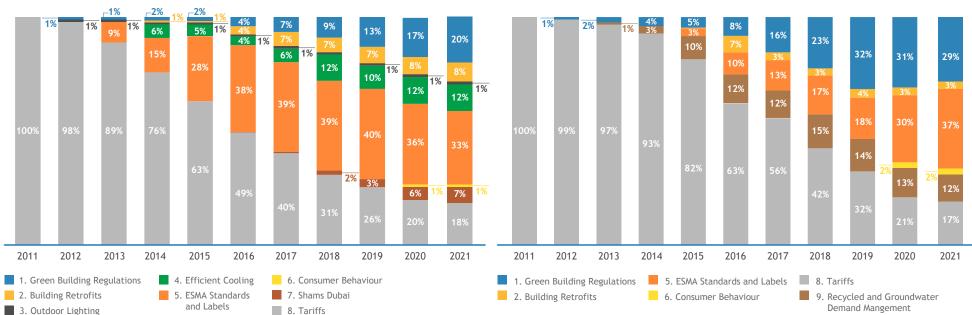


Exhibit 8: Percentage contribution of programmes to the total Dubai Demand Side Management Strategy savings, for years 2011 to 2021 (A. Electricity savings and B. Water savings)

A. Annual Electricity Savings by DSM programme

DSM Programme	2021 Savings (GWh)	2021 Target (GWh)	2021 Savings vs. Target	2020 Savings (GWh)	2021 vs 2020 Savings (%)	Notes on the results
Green Building Regulations	1,292	662	+95%	916	+41%	Savings based on commissioned green building data received by DM, Trakhees, DSO and DDA
Building Retrofits	532	442	+20%	431	+23%	Savings result from electricity retrofits executed by Etihad Energy Services (Etihad ES) and accredited energy services companies (ESCOs) in Dubai
Outdoor Lighting	46	44	+5%	42	+8%	Savings include outdoor lighting installations and retrofits executed by Roads and Transportation Authority (RTA), Dubai Municipality (DM) and selected Free Zone Authorities
Efficient Cooling	744	529	+41%	648	+15%	Savings based on data received from the five main district cooling operators in Dubai
Standards and Labels	2,144	2,815	-24%	1,986	+8%	Savings result from enforced efficiency standards, for unit air conditioners (mostly), indoor lighting, refrigerators, washing machines, dishwashers and water heaters
Consumer Behaviour	43	278	-85%	40	+7%	Savings result from DEWA My Sustainable Living Programme (MSLP), smart devices part of the programme not yet fully activated
Shams Dubai	459	307	+50%	311	+47%	Savings result from connected capacity of 398.8 MW in 2021
Tariffs	1,177	1,148	+3%	1,076	+9%	Savings from the 2011 tariff review
Grand Total	6,437	6,225	+3%	5,450	+18%	
Total as % of baseline	12.5%			11.8%		

Exhibit 10: A. Actual annual electricity savings by programme of the Dubai Demand Side Management Strategy in 2021, in comparison to 2021 targets and 2020 savings

Note: Results reported are based on the most recent data and knowledge available; historical results may be altered due to changes in assumptions and/ or new data availability.



B. Annual Water Savings by DSM programme

DSM Programme	2021 Savings (MIG)	2021 Target (MIG)	2021 Savings vs. Target	2020 Savings (MIG)	2021 vs 2020 Savings (%)	Notes on the results
Green Building Regulations	3,552	2,118	+68%	3,124	+14%	Savings based on commissioned green building data received by DM, Trakhees, DSO and DDA
Building Retrofits	347	660	-47%	339	+2%	Savings based on water retrofits carried out by Etihad ES and accredited-ESCOs; 2021 target not met due to general slowdown in retrofit projects and low focus on deep water retrofits in retrofit projects
Standards and Labels	4,575	2,307	+98%	2,914	+57%	Significant increase in savings result mostly from enforcement of ESMA efficiency standards for water fixtures
Consumer Behaviour	202	528	-62%	241	-16%	Savings result from DEWA My Sustainable Living Programme (MSLP), smart devices part of the programme not yet fully activated
Tariffs	2,084	2,778	-25%	2,051	+2%	Savings results are due to a) other programs producing higher than forecasted savings (e.g. P1 and P5) which reduce P8 savings, and b) actual growth in water consumption is lower than forecasted growth at target setting due to external factors including Covid 19
Recycled & Groundwater Demand Management	1,485	1,255	+18%	1,292	+15%	Savings from water efficiency measures applied to the irrigation of public landscapes by Dubai Municipality, use of treated water instead of desalinated water in other applications such as district cooling
Grand Total	12,245	9,646	+27%	9,961	+23%	
Total as % of baseline	9.4%			8.0%		

Exhibit 10: B. Actual annual water savings by programme of the Dubai Demand Side Management Strategy in 2021, in comparison to 2021 targets and 2020 savings

Note: Results reported are based on the most recent data and knowledge available; historical results may be altered due to changes in assumptions and/ or new data availability.

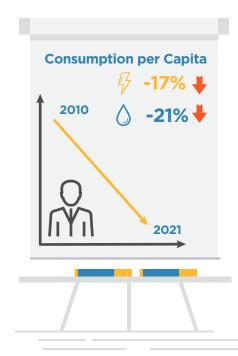
#### Reduction in Consumption per Capita

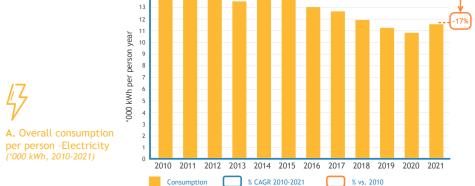
Unitary consumption confirms the positive impact of the DSM programmes. Looking at long term trends, since the inception of the DSM Strategy, consumption per capita has decreased by an annual average of 1.7% for electricity and 2.1% for water (see exhibit 9), a total reduction of 17% for electricity and 21% for water vs. 2010 consumption.

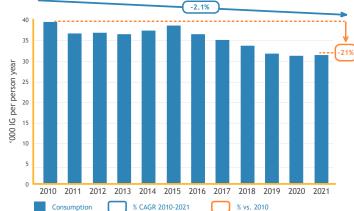
The slight increase in per capita consumption in 2021 vs. 2020 is justified by post-Covid 19 recovery.



- Annual population used in the calculation is an estimate of the average Dubai population taking into account residents of Dubai, and a weighted contribution from people working in Dubai but residing in neighbouring emirates and from tourists.
- Total consumption used is the consumption at end-user level and excludes power stations and desalination auxiliaries, as well as losses in the transmission and distribution networks.







Consumption % CAGR 2010-2021 % vs. 2010

Exhibit 9: Trends of per capita consumption in Dubai, showing the compounded annual growth rate

(CAGR) and total decrease in consumption from 2010 to 2021 (A. Electricity B. Water)

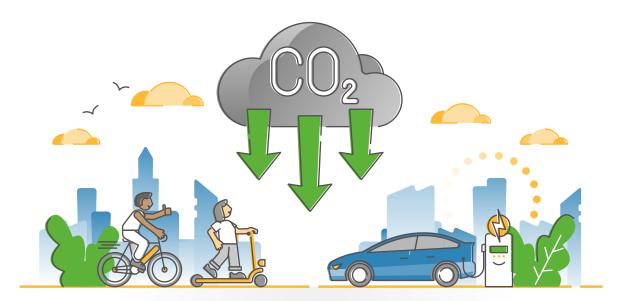


**B.** Overall consumption per person - Water ('000 IG, 2010-2021)

#### 4.2 CARBON ABATEMENT AND COST SAVINGS

#### Reduction in Carbon Emissions

An important impact of savings on electricity and water consumption is the reduction in carbon dioxide  $(CO_2)$  emissions resulting from avoided electricity and water generation, which today relies in large part on non-renewable sources.



**SINCE 2011** 



Avoided CO<sub>2</sub> Emissions

(in Million Metric Tons)

14.1 Million Metric Tons of CO<sub>2</sub>





**Equivalent to** 

1.3 Million cars taken out of Dubai roads for 2 full years

Note: Results reported are based on the most recent data and knowledge available; historical results may be altered due to changes in assumptions and/ or new data availability Source: DSM Program Owners, DSCE DSM PMO analysis

#### Monetising Demand Side Management Savings

Savings in electricity and water consumption from the DSM Strategy lead to economic savings in the form of avoided cost and freed up resources that can be diverted to other purposes.

The benefits of the DSM Strategy are determined as part of a Total Resource Cost (TRC) Test, i.e., from the perspective of all participants, including DSM programme owners (with DEWA as both utility and programme owner), implementing entities (developers, ESCOs, district cooling operators), and end users (DEWA customers).

Reduced demand in electricity and water since strategy initiation in 2011 and up to 2021, translate into approximately AED 9 billion: AED 1.8 billion of avoided capital investments and AED 7.2 billion of avoided operational costs. This is the equivalent of 6 x 200MW open cycle turbine units and more than 283,000 million standard cubic feet of natural gas.

#### **Since 2011**

#### **Saved**

Billion AED in operational costs and capital investments

#### **Equivalent to**

283,000 Million Standard Cubic Feet (MSCFT) of natural gas

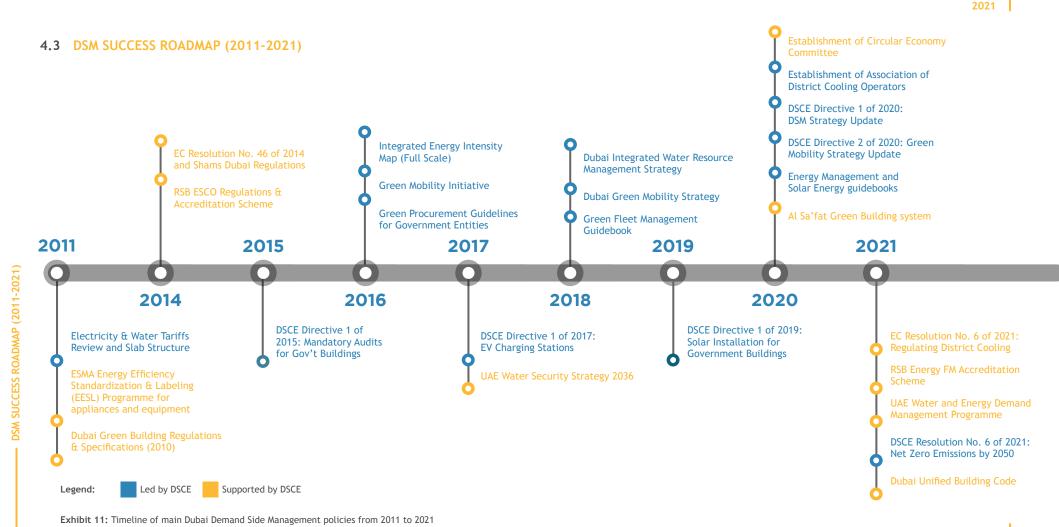
**6 x 200** Megawatt open cycle gas turbine units



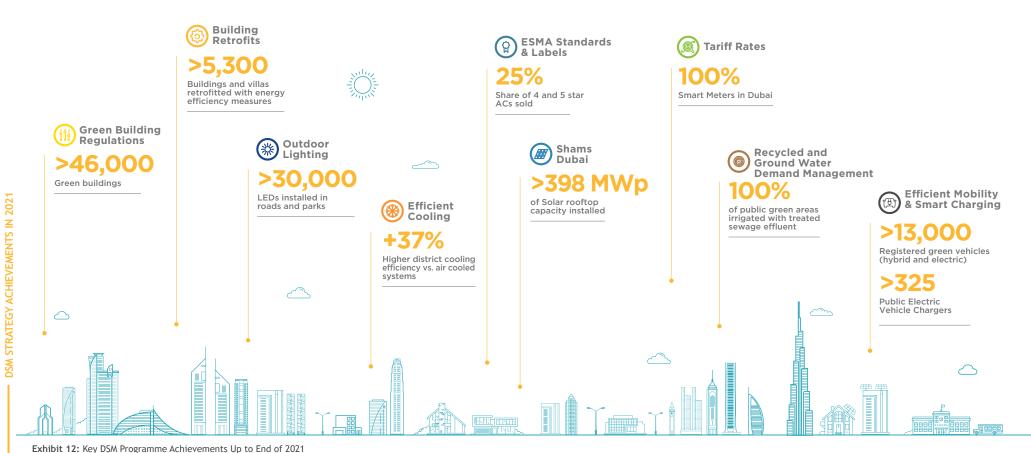
In addition to its direct benefits, the DSM Strategy brings several indirect benefits to Dubai. This more extended set of advantages includes, environmental conservation, positive impact on residents' health, job creation, reinvestment of saved resources, and higher attractiveness to investors resulting from a more sustainable and efficient city.

With all the valuable environmental, socio-economic, and financial benefits, Dubai Government is strongly committed to addressing any challenges the DSM Strategy may face along the way.





#### 4.4 DSM KEY ACHIEVEMENTS



#### 4.5 AWARENESS INITIATIVES

#### 1 MY ENERGY, MY RESPONSIBILITY

The 'My Energy, My Responsibility' campaign, launched by DSCE in May 2018 seeks to encourage general members of the community to be responsible for their energy resources through cutting down usage, constant monitoring of consumption patterns and promoting energy efficiency behaviours.

The campaign is a joint government effort that brings Dubai Government's energy efficiency campaigns under one umbrella and aims to encourage and support Dubai residents to adopt energy efficient practices and behaviours. The campaign is supported by various government entities, namely DEWA, Dubai Municipality, RTA, Etihad ES, Empower and others.

#### My Energy, My Responsibility website

As part of the initiative, a one-stop shop website is made available to the general community to provide information on energy efficiency, along with measures that can help reduce their energy consumption. The website is continuously updated with new resources, such as guidebooks, calculators, marketing materials, updates on initiatives related to energy efficiency, etc.



The website is organized into two sections: At Home and At Work with relevant materials for different target segments and sectors (e.g. residential, government, commercial, and industrial).

Exhibit 37: My Energy My Responsibility Website (www.MyEnergyMyResponsibility.ae)

#### 2 SOCIAL MEDIA CAMPAIGN

Energy efficiency tips and information are also available in images and videos through DSCE DSM Directorate social media platforms.

In addition, other program owners, namely DEWA have their own awareness social media campaigns such as Green Summer to raise awareness of energy efficiency.



#### 3 AWARENESS CAMPAIGNS BY DSCE PARTNER ENTITIES

Other government entities, particularly DEWA run their own awareness campaigns targeting energy efficiency such as "Let's Make This Summer Green" Campaign, Ideal Homes and Earth Hour events.

#### 4.5 AWARENESS INITIATIVES

#### 4 AWARENESS GUIDEBOOKS

#### A. Energy Management Guidebook

The Energy Management Guidebook provides a practical and systematic approach to formulating and implementing effective energy management. The guidebook is tailor made for Dubai and aims to serve as a tool for organisations across sectors (government, commercial, industrial, etc.) seeking to improve energy performance. It can be used by top management, operations or facilities managers, engineers, or others embarking on their energy conservation and management journey.

#### B. Solar Guidebook

The guidebook outlines the general process of planning a solar project. The steps outlined are not intended to replace the need for a professional consultant or contractor enrolled with Dubai Electricity & Water Authority (DEWA), but to facilitate understanding prior to hiring technical experts.

The guidebooks are available for download on the My Energy My Responsibility website.



#### 5 EVENTS AND CONFERENCES

Events and conferences are ideal forums for improving awareness on energy efficiency and green mobility. Notable events with DSCE participation include WGES, WETEX, WFES, as well as sector specific events and panels.



# DSM PRIORITIES MOVING FORWARD



#### DSM PRIORITIES MOVING FORWARD

Strategic priorities that support the scale-up of the Demand Side Management (DSM) programmes and address identified risks to achieving the DSM Strategy saving targets are defined and amended on an annual basis.



### For the next 2 years, DSM directorate will focus on the key strategic priorities as follows:

- Ensure effective implementation of and compliance with the newly launched Dubai Unified Building Code in free zone and non free zone areas and launch incentives to exceed the minimum requirements and move towards greener buildings (and net zero buildings in the longer run)
- Crystallize Net Zero Energy Building roadmap for Dubai, in line with 2050 Dubai Net Zero Carbon resolution
- Stimulate the retrofit market with a particular focus on water retrofit projects and launch the Building Rating Scheme for existing buildings
- Encourage enrollment of facility management companies in the RSB facility energy manager accreditation scheme to increasingly embed energy management into building operations and maintenance
- Activate energy efficiency inspections and testing of appliances and equipment categories (e.g. air conditioners, refrigerators, washing machines) to ensure conformity and compliance with energy efficiency regulations and standards set by MoIAT
- Define, establish, and activate DSM Strategy for Free zones including energy and water saving targets and programmes/ initiatives



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